

Our sustainability framework

Making a positive impact through our strategy

Trusted to act for our communities

Acting in a responsible and ethical way

Our Board and leadership at all levels are committed to operating as a responsible business, from our regulatory commitments and practices to our social actions.

UN SDGs



Ensuring a resilient network

Renewing our network for the future

Delivering a reliable and resilient network to keep the energy flowing safely and reliably to all of our customers.

UN SDGs



Delivering our safety commitment

Safety is the foundation of our business

We are committed to ensuring the safety of our people, our customers, and the general public.

Responding to challenges

We are committed to responding to a changing world and the new challenges and trends that may affect our ability to meet our business objectives, and our commitment to doing business responsibly, including:

- climate change
- resource scarcity
- social inequality in the communities in which we operate
- health and safety challenges.

Supporting the United Nations Sustainable Development Goals ('UN SDGs')

The 17 UN SDGs show us what a sustainable future looks like. They provide a framework for businesses to work together with governments and other partners to tackle climate change and fight inequality on a global scale.

These goals will not be achieved without genuine collaboration. We have reviewed the Global Goals to understand how they relate to what we do, and identify where we can make the biggest contribution. We believe that seven goals are particularly relevant to our activities, and will work towards them by achieving our own internal targets.



Our priorities

Shaping a more sustainable future

Contributing to the energy transition

Providing leadership to the provision of networks ready to transport low carbon fuels; such as hydrogen and biomethane, whilst committed to improving the environment by implementing our decarbonisation policy.

UN SDGs



Making a positive contribution

Creating a place where employees can thrive

We believe that by creating an inclusive, motivated and committed workforce, where talent and attitude shine through, we will drive performance and deliver excellence.

Putting customers and communities at the heart of everything we do

Our vision is to set standards that all of our customers love and others aspire to.

UN SDGs



- 7 Affordable and clean energy
- 8 Decent work and economic growth
- 9 Industry, innovation and infrastructure
- 11 Sustainable cities and communities
- 12 Responsible consumption and production
- 13 Climate action
- 17 Partnership for the goals