

List of main CEG meetings

Member attendance for main CEG meetings is cumulatively 91% to December 2019.

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| CEG meeting 1 (Incl. site visit) | 10 th Sep 2018 – 11 th Sep 2018 | Onboarding Governance / ways of working Cadent strategy Site visit – DNCC and customer centre |
| CEG meeting 2 | 9 th Oct 2018 – 9 th Oct 2018 | External / Regulatory context Governance / ways of working Cadent strategy Engagement Future role of gas |
| CEG meeting 3 | 8 th Nov 2018 | Cadent culture / strategy Governance / ways of working Network resilience commitments |
| CEG meeting 4 | 13 th Dec 2018 | External / regulatory context Governance / ways of working Quality customer experience commitments |
| CEG meeting 5 | 15 th Jan 2019 | External / regulatory context Quality customer experience commitments |
| CEG meeting 6 | 14 th Feb 2019 | Cadent culture / strategy Environment commitments Innovation Affordability Assurance |
| Private CEG meeting 1 | 15 th Feb 2019 | CEG reflections CEG report plan CEG cost CEG effectiveness Quality of engagement assessment |
| CEG meeting 7 | 13 th Mar 2019 | Network resilience commitments Cyber resilience Workforce resilience Risk and uncertainty |
| CEG meeting 8 | 10 th Apr 2019 | Cadent culture / strategy Track record Trusted to act for our communities |
| CEG meeting 9 | 9 th May 2019 | Environment commitments GSOP Customer service Innovation |
| Site visit | 10 th May 2019 | MOBs site visit |
| CEG meeting 10 | 12 th Jun 2019 – 13 th Jun 2019 | Cadent culture / strategy Review of July 1 st business plan chapters: Track record Environment commitments Resilience commitments Quality customer experience commitments Trusted commitments Cost and efficiency Risk and uncertainty Assurance |
| Private CEG meeting 2 | 11 th Jul 2019 | CEG report development R2CG report key messages |

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| CEG meeting 11 | 7 th Aug 2019 | Customer service Connections CO awareness Fuel poverty MOBs Data strategy Trusted commitments Output cases |
| Private CEG meeting 3 | 8 th Aug 2019 | CEG report development Review of other RII02 business plans Review of CEG effectiveness |
| CEG meeting 12 | 25 th Sep 2019 | EAP Future role of Gas MOBs Network resilience Workforce resilience |
| CEG meeting 13 | 3 rd Oct 2019 | Assurance Competition Cost and efficiency Engagement Innovation Risk and uncertainty Vulnerability strategy |
| Private CEG meeting 4 | 10 th Oct 2019 | CEG report development R2CG report key messages |
| CVP deep dive | 23 rd Oct 2019 | CVP |
| Output cases deep dives | W.C. 4 th Nov 2019 | Output cases |
| CEG meeting 14 | 14 th Nov 2019 | Affordability CVP Connections Customer service Cyber resilience Digitalisation strategy Engagement |
| Private CEG meeting 5 | 6 th Dec 2019 | CEG report development |
| CEG meeting 15 | 12 th Dec 2019 | Challenge log review Governance / ways of working CEG report development Cadent feedback on CEG report drafts |