

Customer Engagement Group

Meeting 10 Agenda

13th March 2019

Location - Room 0.22, Ashbrook Court, Coventry

	Content	Timing	Speaker	
1	Welcome, declarations of interest and independence statement	09:00 to 9:10	Lead: Zoe McLeod	
2	Private session	09:10 to 9.40	Leads: Zoe McLeod Martin Silcock & Simon Griew	
3	Improve the resilience of the network to keep the energy flowing safely, reliably and hassle free <ul style="list-style-type: none">• Network Resilience	09.40 to 11.00	Lead: Colum Goodchild and Simon Fairman	
	Break			
4	Private session	11:15 to 11:45	Lead: Zoe McLeod	
5	• Cyber Security	11:45 to 12:30	Leads: Tina Sands Sam Smith	
6	• Workforce Resilience – Strategic resourcing, skills and talent	12:30 to 13:15	Leads: Tony Moloney and Claire Noble	
	Lunch			
7	Private session	13:45 to 14:10	Lead: Zoe McLeod & Helen Fleming	
8	Uncertainty Framework and initial assessment	14:10 to 15:00	Lead: Stephen Hassall Danishtah Parker	
9	Private session	15:00 to 15:15	Lead: Zoe McLeod & Helen Fleming	
	Break			
10	Review of minutes, actions and Challenge Log (by exception)	15:30 to 16:10	Lead: Zoe McLeod	
11	Chair and member updates	16:10 to 16.40	Lead: Zoe McLeod/All	
12	Meeting review & next meeting	16:40 to 17:00	Lead: Zoe McLeod	