

Customer Engagement Group

Meeting 13 Agenda – 12th June 2019

Location – Ashbrook Court, Prologis Park, Central Blvd, Coventry CV7 8PE

Gasent Your Gas Network

	Content	Timing	Speaker	Delivery Method
1	Welcome, Declarations Of Interest & Independence Statement Ofgem Methodology	09:00- 09.30	All	
	Private session – Forward & Executive Summary	09:30 – 09:50	Lead: Zoe McLeod, + All CEG	
2	Forward & Executive Summary	09:50 - 10:30	Mark Belmega, Dave Moon, Richard Court, Chris Rison	Pre-read material
	Break	10:30 - 10:45		
3	Private session – Commitments (Environment)	10:45 – 11:15	Lead: Janet W , Helen F Mike F, Tony D, Kerry M, Ian R	
3	Private session - Commitments (Quality Experience)	10:45 – 11:15	Lead: Zoe Mc Simon G, Victoria P, Leslie S, Martin S, Rish C, Alison W	
4	Commitments (Environment)	11:15 – 12:45	Richard Court, Dave Moon	Pre-read material
4	Commitments (Quality Experience)	11:15 – 12:45	Mark Belmega, Chris Rison	Pre-read material
	Lunch	12:45 – 13:15		
5	Private session – Commitments (Network Resilience)	13:15 – 13:45	Lead: Simon G Rish C, Martin S, Alison W, Janet W, Mike F, Tony D	
5	Private session – Commitments (Trusted)	13:15 – 13:45	Lead : Helen F Zoe Mc, Kerry M, Ian R, Leslie S, Victoria P,	
6	Commitments (Network Resilience)	13:45 – 15:15	Dave Moon, Richard Court	Pre-read material
6	Commitments (Trusted)	13:45 – 15:15	Mark Belmega, Chris Rison	Pre-read material
	Break	15:15 – 15:30		
7	Private session – Managing Risk & Uncertainty	15:30 – 16:00	Lead: Helen F + All CEG	
7	Managing Risk & Uncertainty	16:00 – 17:00	Mark Belmega, Dave Moon, Richard Court, Chris Rison	Pre-read material
8	CEG private session	17:00 – 17:30	All CEG Members	
	Close	17:30		

	Content	Timing	Speaker	Delivery Method
1	CEG reflections on Day 1 & summary	09:00 – 10:00	Lead: Zoe McLeod	Verbal
2	Private Session – Cost & Efficiency	10:00 – 10:30	Lead: Helen F + All CEG	
2	Cost & Efficiency	10:30 – 12:00	Mark Belmega, Dave Moon, Richard Court, Chris Rison	Pre-read material
	Break	12:00 – 12:15		
3	Private session – Building & Learning From The Past	12:15 – 12:45	Lead: Ian R, Simon G, Leslie S, Zoe Mc, Mike F, Victoria P, Alison W	
3	Private session - Assurance & Deliverability	12:15 – 12:45	Lead: Rish C, Helen F, Kerry M, Janet W, Martin S, Tony D	
4	Building & Learning From The Past	12:45 – 13:45	Richard Court, Dave Moon	Pre-read material
4	Assurance & Deliverability	12:45 – 13:45	Chris Rison, Mark Belmega	Pre-read material
	Lunch	13:45 – 14:15		
5	CEG private session	14:15 – 14:45	All CEG Members	
5	CEG reflections on Day 2 & summary	14:45 – 16:00	All	Verbal
	Close	16:00		