

# SPOT, STOP AND PREVENT SCAMS



**SCAMS COST THE UK ECONOMY  
£5- 10 BILLION<sup>1</sup> A YEAR IN  
COMPARISON TO DOMESTIC  
BURGLARY COSTING APPROX.  
£4.1 BILLION<sup>2</sup> A YEAR.**

We interact with customers on a daily basis, whether having a telephone conversation, communicating digitally or face to face when carrying out work in the community or in a customer's home. This provides us with the opportunity to help spot, stop and prevent scams to support customers to stay safe, warm and independent in their homes.

**Working together with other utility companies with a focus on raising awareness and preventing scams.**

Visit [friendsagainstscams.org.uk/UAS](https://friendsagainstscams.org.uk/UAS)



1. FAS Website homepage, friendsagainstscams.org.uk, October 2019.  
2. The economic and social costs of crime Second edition Research Report 99, Matthew Heeks, Sasha Reed, Mariam Tafisiri and Stuart Prince. July 2018.

**Cadent**  
Your Gas Network