



# YOU WILL BE CHALLENGED!

**ALL CALLERS WILL  
ALWAYS BE ASKED  
TO SHOW THEIR  
IDENTIFICATION**



# 5 TOP TIPS TO STOP FRAUD



**If you have  
any concerns,  
please contact  
Action Fraud on  
0300 123 2040**

- 1 Be aware that uniforms and ID can be copied/fake.**  
If in doubt close the door and contact the company using a number off a bill or website.
- 2 Do you have a pre-booked appointment?**  
Utilities rarely turn up without one.
- 3 If you don't have an appointment call the company before allowing entry – they won't mind waiting if they are legitimate.**
- 4 Do you have a doorstep password?**  
Make sure they provide this.
- 5 Stay safe – if you feel in immediate danger call 999.**



[www.friendsagainstscams.org.uk](http://www.friendsagainstscams.org.uk)