

## Language Line



1. Phone language line on **0845 310 9900** and ask for an interpreter.
2. Please brief the interpreter on what is required.
3. Provide the language required and your language line code which is **692903**.
4. Continue with your conversation, allowing the translator time to communicate with the customer.

## Written Translation



1. Send a copy of your literature you require translating to your Cadent Project Lead
2. Please state the language required.
3. Please include the customers address – postal address or email address, depending on how you wish to receive the communication.

[Please allow 3 working days to process]