# UTILITIES AGAINST SCAMS DON'T BE A VICTIM!



www.friendsagainstscams.org.uk

## USEFUL TELEPHONE NUMBERS

Emergency Services: 999
Non-Emergency Police: 101
NHS Out of Hours: 111
Power Cut: 105
Gas Emergency: 0800 111 999
Citizen Advice: 03444 111 444
Local Council:
Gas Supplier:
Electric Supplier:
Water Company:
Telephone Supplier:
Internet Supplier:
TV Channel Supplier:
Doctors Surgery:
Dentist:
Relative/Carer:
Other numbers:



### TOP TIPS TO AVOID TELEPHONE SCAMS



- 1 Call back if you are unsure using a number on a bill or via a trusted website.
- 2 Have you heard about call blocker technology to prevent calls from scammers?
- 3 Don't be pressured to make a decision on the spot.
- 4 If it sounds too good to be true it probably is.
- 5 Just because they are friendly doesn't mean you can trust them.
- 6 Don't provide your personal or account details.



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Utilities standing together against scams www.friendsagainstscams.org.uk/UAS

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