

SPOT, STOP AND PREVENT SCAMS



**SCAMS COST THE UK ECONOMY
£5- 10 BILLION¹ A YEAR IN
COMPARISON TO DOMESTIC
BURGLARY COSTING APPROX.
£4.1 BILLION² A YEAR.**

We interact with customers on a daily basis, whether having a telephone conversation, communicating digitally or face to face when carrying out work in the community or in a customer's home. This provides us with the opportunity to help spot, stop and prevent scams to support customers to stay safe, warm and independent in their homes.

**Working together with other utility companies with a
focus on raising awareness and preventing scams.**

Visit friendsagainstscams.org.uk/UAS



1. FAS Website homepage, friendsagainstscams.org.uk, October 2019.

2. The economic and social costs of crime Second edition Research Report 99, Matthew Heeks, Sasha Reed, Mariam Tafsiri and Stuart Prince. July 2018.

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Your Gas Network