

Delivering safe, reliable & sustainable energy

Our environmental commitments

Our ambition is to be the best gas distribution business in Britain, delivering safe, reliable and sustainable energy to meet the needs of our customers and communities and to generate value for our investors.

One of the ways we will achieve this is to deliver high standards of environmental performance, protecting and enhancing the environment, and seeking new, innovative and sustainable ways to lighten our environmental footprint and create long term value for our customers, our employees and stakeholders.

We commit to:

Looking at ways to reduce the impact of climate change by implementing mitigation and adaptation measures including:

- Taking a leading role in the development of renewable gas as an important part of a low-carbon energy mix.
- Taking all practicable, cost effective steps to reduce our dependence on fossil fuels through energy efficiency and the sourcing of renewable energy.
- Helping consumers reduce their dependency on fossil fuels by providing them with access to innovative, sustainable and efficient lower carbon energy sources.
- Reducing our greenhouse gas emissions: 45% by 2020 and 80% by 2050.

Ensuring environmental sustainability is considered in our decision making and inspiring a sustainable thinking culture by:

- Using finite natural resources more efficiently through good design, using sustainable materials, responsibly refurbishing existing assets, waste minimisation, recovery and recycling.
- Developing innovative solutions that could use the existing gas networks while supporting the need to cut carbon.
- Protecting biodiversity and seeking ways to enhance the natural value of our sites for the benefit of local communities and/or environment.
- Openly reporting on our environmental and sustainability performance to regulators, employees, members of the public and other stakeholders.

Continually improving our environmental management system to protect the environment and reduce the risk of environmental incidents. In particular:

- Satisfying our compliance obligations and actively working to prevent pollution which may result from our activities.
- Managing the risks associated with sites where we have responsibility for dealing with contamination associated with past operations.
- Ensuring our employees have the training, skills, knowledge and resources necessary to meet our environmental obligations.
- Ensuring that those working on our behalf demonstrate the same commitment to the environment as we do.



Chris Train
Chief Executive Officer

A handwritten signature in black ink, appearing to read 'Chris Train'.

Cadent
Your Gas Network