

# Health & Safety Policy Statement

**We are aiming to be the best gas distribution company in Britain. We do not compromise on safety. We are never satisfied with our current safety performance; we are restless and search out all our safety risks. We always look at what could go wrong rather than believe everything will be OK.**

**What this looks like:**

- There are zero injuries, including zero injuries to members of the public (MOPs)
- We embrace early identification of safety related issues and ensure suitable action is taken to address these
- We constantly improve our safety performance by reviewing and setting challenging targets
- Leaders demonstrate visible safety leadership to engage and influence all workforce

This policy states the key actions that we take to ensure the safety and wellbeing aspects of our operations. Success goes beyond just avoiding harm or injuries — it enhances the wellbeing of the individual. Achieving this will minimise the impact of physical and emotional harm on elements of safety performance and improve employees’ work experiences.

**COMMITMENT:**

- seeking out potential improvements in designs, processes, tools and training to reduce exposure to risks
- ensuring that our employees and contract partners have the expertise to work safely and without harm
- fostering collaboration by openly sharing and incorporating best practices into consistent standards, while retaining flexibility to deliver with local needs and constraints – these standards form an important part of our safety management systems
- holding line management accountable to deliver high standards of safety performance, but also recognising that all have a part to play in influencing their own personal safety and health outcomes
- encouraging our employees to make a more positive impact on their wellbeing and the wellbeing of those around them.

**Community**

We recognise that our operations potentially give rise to risk. We manage our operations to eliminate or minimise those risks of injury or harm, and to safeguard members of the public. We believe that everyone in Cadent, collectively and individually, has a part to play to achieve that and we work to engage with all employees through networks of safety specialists and safety representatives.

**Courage**

We operate in an environment of trust and openness and encourage all employees to challenge unsafe behaviours and actions and not to walk by, whilst recognising that this may be uncomfortable for some individuals. Challenging targets are set to drive improvements in safety performance.

**Curiosity**

Using our collective knowledge and experience we seek out and innovate new ways of working safely and healthily, and identify and implement best practices. We always seek to understand the root causes of incidents and share the learning to prevent recurrence.

