

Priority Services Register

The Priority Services Register (PSR) is a free service and provides extra support for people with health, communication, or safety needs.

It provides you with extra help from your utility company if the power, gas, or water goes off in an emergency – or because of planned works.

You could be eligible if you:

- Use medical equipment reliant on electricity or water
- Are pregnant or live with children under five
- Are blind or partially sighted
- Are deaf or hard of hearing
- Have anxiety, depression or any mental health condition
- Have a disability or a chronic illness
- Are of pensionable age
- Have a loss or impairment of smell
- Need documents translated into another format or language
- Temporarily need extra support due to life changes

There are many reasons you could be eligible to register for free.
Check today at cadentgas.com/psr



Stay warm for less

We understand how difficult it can be when energy bills start to rise. By making some small, simple changes we can all save money while staying safe and well.

Put a lid on it

Putting a lid on your pan helps water to boil faster so you use less energy.

Do not over fill

Only boil as much as you need. Save £10 a year by not overfilling your kettle.

Switching off

Turning off lights and switching appliances off standby when not in use can save you £52 a year.

Turn it down

By turning down your thermostat from 22°C to 21°C, you could save £90 per year.

Full loads

Wash with a full load! Cutting back on one cycle a week can save you £12 a year.

LED lights

Switching your lights to energy-friendly LED light bulbs can save you around £40 a year.

Find out more energy saving tips at
cadentgas.com/energy-efficiency

*Statistics provided by Energy Savings Trust and correct as of January 2025. Tips are based on a typical three-bedroom semi-detached gas heated house, with an 89% efficient gas boiler and average gas tariff of 6.2p/kWh and electricity tariff of 24.5p/kWh.

