

Sustainability Policy Statement

We ensure we do business sustainably, responsibly and considerately. Our purpose, ‘Keeping people warm, while protecting the planet’, together with our Force for Good sustainability ambition, to ‘Fuel a Thriving World’ puts our customers, colleagues and the environment at the heart of everything we do to make a positive, lasting difference. We work to make things easier, fairer and greener, supporting our company purpose and providing a framework to go further and to continue to deliver sustainably for the long-term good.

This Policy outlines our commitment to environmental stewardship, social responsibility and ethical governance (ESG) and applies to all employees, contract partners and suppliers who work for and on behalf of Cadent. Our comprehensive approach aims at delivering sustainable, inclusive, responsible energy, driving the transition to net zero while being a safe and well place to work.

We support the United Nations Sustainable Development Goals and are committed to:

Net zero goal: Achieve net-zero carbon emissions by 2050, by reducing direct and indirect emissions from operations. Reporting of emissions through the Streamlined Energy and Carbon Reporting and reporting requirements in the Greenhouse Gas Protocol compliance.

Innovation and climate transition: Supporting the transition to a low-carbon energy network, including developing infrastructure for hydrogen blends, connecting biomethane plants, and minimising greenhouse gas emissions.

Environmental protection: Minimising emissions, reducing energy consumption, managing waste, and improving biodiversity through our Environmental Management System.

Supply chain responsibility: We’ll partner responsibly, holding our suppliers to high standards. We’ll support them on their sustainability journey to reduce carbon impact, promote sustainable sourcing and resource use, and ensure compliance with labour principles.

Our people: We will build a culture where the potential to thrive is inclusive, within Cadent, our supply chain and our communities. We hold ourselves, and the organisations we work closely with, to the highest standards in how we recruit, support, and reward.

Circular economy principles: Focus is placed on efficient resource use, waste reduction, and limiting single-use or virgin resources in our activities.

Community and stakeholder engagement: We help people stay warm and independent in their homes, regardless of their personal circumstances, and provide education on Carbon Monoxide awareness, support local initiatives, and foster dialogue with all stakeholders.

Continuous improvement: We will regularly review performance, transparently disclose ESG progress, comply with relevant legislation, and drive improvements in ESG performance supported by completing external benchmarks.

Ethical governance: Adhere to ethical business practices, corporate integrity, and robust risk management frameworks, ensuring transparency and accountability.

Compliance and review of this policy sit with our Executive Team and progress will be reported through our Sustainability Report ensuring transparent disclosure.

Steve Fraser
Chief Executive Officer

